

From: Tim and Karen Ryan
To: Microsoft ATR
Date: 1/16/02 8:39pm
Subject: Microsoft Settlement

My husband and I strongly feel that the pending lawsuit with Microsoft is having a negative effect on the stockmarket and on the US economy in general. We urge the Department of Justice to settle with Microsoft at the earliest possible moment. We use a variety of computer software products in our daily lives and do not believe that are choices or spending options have been restricted in any way. We see this settlement as beneficial for us and for the economy.

Thank you for your consideration,

Karen and Timothy Ryan